

**Q. Can we set up the night before?**

We cannot offer access the night before as there may be another function. Please ensure all your suppliers are aware of this before booking them, as on most occasions we cannot be flexible on this. If there are no weddings (we will know about 2 months in advance) or any day functions (conferences etc) we may be able to give you access from 6pm. The rates for access vary from £150 per hour and we will have to agree the exact time required

**Q. Can we stay over the night before?**

Again, we may have a wedding or event the night before that has been given sole use in which case there will not be any rooms. However, we would know about 2 months before the event if this was the case. If there is no wedding we can provide you with the rooms you require. We will not be able to give you access to the function room for this night, unless it has been agreed & paid for.

**Q. Can we decorate the room ourselves?**

Yes, it is up to you. If you are using local suppliers make sure they can be available for access on the morning of your event, unless you have paid for access the day before. It might be a good idea to rope in friends & family to do this to save you the stress!

**Q. Can we have sole use of the entire venue?**

Yes, if you agree to block and pay for all the bedrooms.

**Q. Can you cater for Special Diets?**

Yes, including coeliac, diabetes etc., and we have allergen control sheets for all dishes. It's important to ensure we are aware of these prior to the event to assist a smooth service.

**Q. Can we have a Sweet Trolley/Chocolate Fountain/Photo Booth/Casino/Popcorn/Starlight Dance floor?**

Yes, and more—we need you to ensure they are electronically PAT tested if they are being plugged into our plug sockets, and there is Public Liability Insurance provided by the supplying Company .

OLD  
**ROSE&CROWN**  
HOTEL

**Frequently asked questions**

**Q. Can we bring our own drink?**

Yes, but only wine and corkage is payable at £7.95 per 70cl bottle. You can not bring spirits

**Q. What is the maximum number of guests we can have at an event?**

110 to sit down during the daytime and 140 buffet for the evening event.

**Q. What time does the bar close?**

Bar 11.30pm, Disco 11.45pm.

**Q. Can we have an extension?**

No, there are Cadbury Family Covenants here that prevent it.

**Q. Do you allow smoking or vaping?**

No, neither are allowed in the premises.

**Q. Who is the Master of Ceremony?**

The Best Man carries out these duties and will be guided and prompted by the Event Coordinator.

**Q. My nephew only eats chips?**

We have a children's menu, but all children must eat the same choice

**Q. Can Nan have a child's portion?**

We can do smaller portions if required.

**Q. Can Extra guests come for Breakfast?**

Yes, by prior arrangement only

**Q. When do we have to pay the final balance?**

This is due by cleared funds 2 weeks prior to the event (we don't accept cheques). You are welcome to pay instalments and we can keep you informed with a running balance.

**Q. Can we use Confetti?** We would prefer you not to, however, please ensure it is environmentally friendly if using it outside.

**Q. How do we book the bedrooms?**

All the bedrooms can be blocked out for your function, you give us a list of immediate friends and family you want to stay and if there are any left then we offer them to the remaining guests on a first come, first served basis. We encourage guests to ring in advance to pay separately for the rooms. Our rooms are as follows

Room 1 Classic Double

Room 2 Superior Double with Sofa bed

Room 3 Classic Double with Sofa bed

Room 4 Classic 2 Double beds

Room 5 Classic Double

Room 6 Classic Double

Room 7 Classic Double with sofa bed

Room 8 Classic Double

Room 9 Classic Double

Room 10 Superior Double

Room 11 Classic Double and 2 sofa beds

**Q. What time is check out?**

Breakfast is from 7-10 am on Saturday & Sunday

Checkout is by 11am normally we encourage everybody to be down between 9-9.30 am.

**Q. Can we bring a barrel or specialized beer?**

We have an excellent relationship with the Coach & Horses Pub in Weather-oak, they can supply a barrel provided you agree to pay for any leftovers. We can supply your favorite tippie, provided you agree to buy what's left over.

**Q. Can we bring our own food, apart from cake & favours?**

No, we must supply all the catering.

**Q. Can we take what's left of the buffet, home?**

We can bag up what's left over but this is thrown at the end of the event, if it's not taken away. Unfortunately, it's not 'food safe' to keep for the morning/following day

**Q. Can we have a changing room?**

Yes, if there is a spare room we can allocate this to you at the single room rate and make it available until 8pm after which time there would be an additional charge.

**Q. How do we book the Civil Wedding?**

You are responsible for booking the registrar, when you have provisionally booked the date with us. You pay the deposits at the same time to secure the bookings, £550 secures your booking with us.

**Q. How much does a wedding cost?**

This is very difficult to say as there are so many variations. We have some great packages for every season of the year.

**Q. Can we have a BBQ or Pig Roast?**

Yes, we have menus for both, Pig Roasts are always a success.

**Q. Can we have a Bouncy Castle?**

Sorry we are not licensed, or insured, nor will Birmingham City Council grant us one for such outdoor activity.

**Q. Can we have Outside Games?**

Yes of course, but they must be supervised at all times.

**Q. Can we have Candles on the tables?**

Yes, but only during the day and they have to be enclosed inside a jar for health and safety risk. Only battery operated (tea light style) for tables during the evening.

**Q. Will the fountain be working?**

Unfortunately, it is managed by Birmingham City Council. We are working to resolve the issue and are trying to adopt the pond.

**Q. Can we have Fireworks?**

Local Bylaws of the Lickey Hills restrict the use of fireworks, we are supportive of the environment around us

**Q. Can we have a band or our own Disco?**

Yes, you can have a band until 10.30pm but then would need to find alternative music until 11.45pm if you wanted to continue the party. You can provide your own disco and as with the band you must let us have a copy of their Electrical PAT Test; agree to play through our traffic light system (which controls the volume to 92dbm) and have Public Liability Insurance. They cannot play if they don't agree to this.

**Q. Do we get a complimentary room?**

Depending on your numbers and event, then yes, we can offer a room for 2 guests including breakfast.